

Cross cutting transformation projects				
Ref	Project	Sponsor	Lead	Status
1.	HR transformation <ul style="list-style-type: none"> HR Operating Model Resources and Establishment Control (includes agency spend) 	Mark Heath	Mike Watts	Both have been scoped and outline business cases are in the process of being completed
2.	Smarter procurement <ul style="list-style-type: none"> Sub £100k spend Consolidate procurement contracts for goods and services 	Mark Heath	John Spiers	Up to £140k agreed from the Transformation Fund and work is being done with Capita.
3.	Customer First: this is to enable customer access through channel shift, single sign-on and access for services within the People directorate ("fat front door") for services Website refresh Mobile working PARIS	Andy Lowe	Rob Harwood/ Claire Corbett/ Kevin Foley/ Cy Baker	These are critical to how the customers interact with the council in a cost effective way in the future. Work has commenced to scope the channel shift and single sign-on projects. Jadu have been commissioned for the Web Refresh work and the Leadership Group were engaged in an exercise to develop the look and content. Mobile working – project for Parks and Open Spaces has gone live; Housing Operations is due to go live on 1 st June 2014. Successful 4.4 upgrade for PARIS was achieved.
4.	Business Support and Policy, strategic planning and performance management	Suki Sitaram	Vanessa Shahani and Emma Lewis	Work started in Nov 2013. Projects are underway and aim to seek Cabinet approval in July 2014 to start formal consultation. Support from Capita has been secured to help design the business support service and business processes.
5.	Strategic Asset Management and Service Property	Mark Heath	John Spiers/ Adrian	By adopting a more strategic approach to asset management assets which have previously

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	consolidation, incorporating Accommodation Strategic Action Programme (ASAP), Marlands House Decamp, Service properties		Richardson/ Andrew Verner	been viewed as directorate or divisional resources will be recognised as council resources. All assets will be managed corporately rather than by divisions. This will enable the delivery of greater efficiencies and will ensure resources can be directly applied to the council's highest priorities. A review of these properties is now underway. Marlands House decamp and ASAP (ongoing since 2010) are on schedule to meet agreed milestones.
Service Transformation and Improvement projects				
6.	Joint and Integrated Commissioning including setting up the Buyers' team	Alison Elliott	Stephanie Ramsey Emma Lewis	Started April 2012 - New team has been established and workstreams are underway to progress specific outcomes.
7.	Children's Services	Alison Elliott	Theresa Leavy	New Children and Families Division launched on 1 st April 2014 and MASH has gone live and mobile working is ongoing.
8.	Adult Services	Alison Elliott	Paul Juan/ Helen Woodland	New structure launched on 1 st April 2014. Focus on reablement and helping people to remain independent for longer. BPR underway for end to end processes. Restructure started along with mobile working and channel shift.
9.	Housing Services	Alison Elliott	Sarah Linaker/ Nick Cross	Work underway to optimise use of HRA and integrate services with Children's and Adult's. Comprises three strands – maximising prevention, transforming operations and optimal use of the HRA.
10.	Waste Services	Stuart Love	Jon Dyer- Slade and Gail	Glass collection introduced in March 2014. Processes and systems are being reviewed.

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			Williams	New and improved team working for collection crews. Commencement of the kerbside glass collection service and the introduction of new glass bank collection arrangements. Improved communications with customers, downloadable glass and garden waste calendars available.
11.	Libraries Transformation	Stuart Love	Tina Dyer-Slade	Project Board is being set up. The key objectives are to embrace wider council services, commissioners, partners and external agencies in the development of an improved offer, more effective and wide ranging service delivery.